



## case study Revere Public Schools

Revere, Massachusetts

“Level Data’s [sales pitch] is one of the few I went to and I said to myself, this is exactly what we’re looking for. I want this instead of SIF®.”

Scott Driscoll, Database Administrator  
Revere Public Schools

For almost two decades in the IT business, Scott Driscoll of Revere Public Schools in Massachusetts figures he’s seen almost all he could in new products and services.

And he was rarely impressed.

“I’ve been in IT for 18 years and I’ve gone through a lot of sales pitches and most of them I take with a grain of salt and don’t believe them,” he said. “Level Data’s is one of the few I went to and I said to myself, this is exactly what we’re looking for. I want this instead of SIF®.”

Driscoll, the database administrator, said a main reason they turned to Level Data, Inc. was volume – when the district bulked up from a couple databases to seven. “Having the ability to transfer that data seamlessly was becoming a problem because of the manual uploads burning up an average of two hours per day. Now, from our main student database with Level Data we’re uploading to all our different databases automatically on a daily basis – seamlessly – we don’t even see it.

“It just happens. It works great. And if we have a problem it’s been on our end, and when we put in a support ticket with Level Data they’ve had great response time. It’s been fantastic.”

Jim Sicuso, Revere’s director of administrative technology, additionally described the more human side to the benefits of Level Data’s proprietary data transfer solutions and systems – kids eating well, and smart, with food allergy warnings now accurately available in the cafeterias.

“For the 300 to 400 kids in the district that are allergic to peanuts, or milk and dairy products, that comes up on the cashier’s screen,” he said. “So God-forbid the kid picks up a food choice that has any of those substances, the cashier can stop them and alert them about the allergy problem. Having that type of stuff there has made the nurses very happy. Because now they do not have to deal with the problem after the fact, when it was too late – so that has held off a lot of potential health issues.”

The food services software is instrumental in making such a special service possible. But Level Data makes sure the students’ information is in the system – and correctly – the first time, because with serious food allergies there might not be a second time.