



case study Beaufort County School District

Beaufort County, South Carolina

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Jim Finger, IT Services Officer
Beaufort County School District

Beaufort County School District had a need for speed.

It found the speed and the improved accuracy it needed in Level Data, Inc. and local supporting partner ANC Group of Greenville, when in the spring of 2010 the district flipped the switch on Level Data’s proprietary data transfer solutions and systems.

For several years prior to 2010, Beaufort County School District would be all hands on deck at the beginning of each school year, manually populating its multiple software accounts with student and staff data. Staffers were taken off other duties and even outside contractors were hired to help at the large district (20,000 students; 32 buildings). Most years it would take until early October before students and teaching staff had all the access it needed to computer labs, files and communication tools.

“That’s just an unacceptable level of service,” said Jim Finger, IT services officer. “Those are compelling reasons why we wanted to accelerate that process, and automating it allows you to do that.”

Planning and setup for the new service began in the winter months but even that was an exercise in speed.

“We were given a working account provisioning system very quickly, we were very surprised,” Finger said. “It was up and running within 45 days, which was great. We were working with another vendor in the past to do some account provisioning and it took them 4 to 5 months just to get pieces of it together. We’re impressed with Level Data’s technical knowledge, the project management skills and the methodology they use to get the project done; how they communicated and walked us through the process.

“The biggest impact for students is they are ready to learn quicker,” Finger continued. “They are able to log into the network sooner, so they can actually use the computers 3 to 4 weeks sooner.”

The financial savings were not a surprise to Finger, but a welcome addition. He said at least one half-timer’s salary per year has been saved.